

Terms and Conditions – Tile Warehouse ‘Inspiration to Destination’ Promotion

1. Information on how to enter and prizes form part of these terms and conditions. By participating, entrants are deemed to have accepted the following terms and conditions of entry. Entries must comply with the conditions to be valid.
2. **Who Can Enter?** Entry is only open to residents of Australia. The promoter’s directors, management, employees, agencies, suppliers, staff and their immediate families are ineligible to enter.
3. **Permit Number:** This promotion is authorised under NSW Permit LTPS/17/12472
4. **Promotional Period:** This promotion commences 7am Monday 27th March 2017 and closes 4pm Sunday 10th December 2017.
5. **How to enter:** To enter, customers will, during the promotion period:
 - a. Receive one entry for every \$250 spent in one transaction in store.
 - b. Complete all fields within the online entry form at www.tilewarehouse.com.au/promotions
 - c. Number of entries will be calculated based on the total spend entered, only to be issued on full payment of invoice/sales order.
 - d. To validate the spend amount/entry an invoice/sales order number must be entered in the field required.
6. **How many times can you enter:** Multiple entries accepted, in line with section 4 & 5 of these terms and conditions.
7. **Prize Draws:** Winner of the major prize will be determined by a random draw from all entries received before the entry close period.
 - a. Major prize draw will be held 3pm Monday 11th December 2017.
8. **Prize Details - Major Prize:** One (1) draw; seven (7) night Club Med resort stay for 2 adults or a family of 2 adults and 2 children under the age of twelve (12) years of age, including airfares. Winner can choose ONE (1) of the following four (4) Club Med Resort destinations: Bali or Cherating or Bintan or Phuket. Prize can only be claimed through the following italktravel offices: Newcastle West, Maitland, The Junction, Rutherford, Warners Bay, Belmont or Tuggerah. The winner and accompanying travellers must be able to travel during the prize usage period, the prize can only be booked 35 days prior to departure date, according to flight and resort availability. Winners may, at their own expense, choose to extend/upgrade this prize (where possible), in line with the upgrade options available from prize partners; italktravel and Club Med Resorts.

Total Prize Value: The maximum total retail prize value is approximately \$10,890 AUD, based on recommended retail pricing/travel rates at the time of printing. The promoter accepts no responsibility for any variation in the value of the prize(s) or ongoing costs related to the prize(s).
9. **Notification:** Prize winner will be notified either in person OR by mail, telephone and/or email. Winners name and photo may be published in/on: local newspapers, magazines, italktravel, Club Med and/or Tile Warehouse promotional materials, website, email newsletters, social media, or other medium deemed by the promoter.
10. **Winner proof of ID:** The winner must provide evidence which, to the reasonable satisfaction of the promoter, demonstrates that he or she is the person on the winning entry and that he or she has complied with these terms and conditions of entry.
11. **Minors:** If the winner is under the age of 18 years, the prize will be awarded to the winner’s parent or guardian.
12. **Disqualification:** The promoter reserves the right to verify the validity of any entry and to disqualify any entrant who forged, manipulated, or tampered with the entry process, who submits an entry that is not in accordance with these terms and conditions or who does not provide all information requested in the online entry form, where applicable. Tile Warehouse conditions of sale apply – entries will be removed from the system if goods are returned/refunded.
13. **Prize claim:** The prize should be claimed by the winner by contacting Tile Warehouse within 3 months from the date of notification (unless otherwise advised). Unless advised otherwise it is the sole responsibility of winners to collect their prize at their own expense. Final prize collection may be by way of an official prize presentation at a date and time determined by the promoter.
14. **Prize conditions:** Prizes are not transferable or exchangeable and may not be redeemed for cash. Prize is accepted entirely at the risk of the winner, and the promoter excludes all warranties in connection with any prize to the extent permitted by law. If the prize is unavailable, for whatever reason, the promoter reserves the right to substitute the prize with a similar item, subject to state regulation. The prize and/or any element of the prize must be taken as stated. No compensation will be payable if the winner is unable to use their prize and/or any element of the prize as stated. As the prize destinations require international travel, each person travelling must hold a current international travel passport, or apply for a passport to enable them to travel during the available prize period. Tile Warehouse, italktravel and/or Club Med cannot be held responsible for any circumstances arising from the passport application process. The promoter and prize partners reserve the right not to vary the prize based on review of winners request/s. The winner may extend their stay or add other travel options (at their expense), subject to; availability and market rates at the time of booking. Tile Warehouse conditions of sale apply - tickets ineligible if goods are returned/refunded.
15. **Redraw:** The promoter reserves the right to redraw a prize in the event of an entrant being unable to satisfy these terms and conditions or not claiming a prize within the specified claim period (or other such time as required under law). Any redraws will be concluded at Tile Warehouse office (subject to any written direction given under applicable law).
16. **Entries:** No responsibility is accepted by the promoter for late, lost, incomplete, incorrectly entered or misdirected entries.
17. **Variation/cancellation:** Subject to state legislative requirements, the promoter reserves the right to reasonably amend or vary these terms and conditions or cancel or suspend this promotion at its sole discretion at anytime throughout this promotion.
18. **Receipts:** As receipts are required to enter and/or provide evidence of entry, only transaction receipts or tax invoices issued by Tile Warehouse can be used, no other form/proof of purchase can be used. The promoter reserves the right to copy or mark any receipts used by an entrant to enter or provide proof of entry for this promotion.

19. **Liability and release:** The promoter and/or prize providers shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) in connection with accepting or using a prize or participating in this promotion, except for any liability which cannot be excluded by law. The promoter is not responsible for defective prizes, lost or stolen prizes or misuse of any prize. All entrants release from and indemnify the promoter against, all liability, cost, loss or expense arising out of acceptance of any prize(s) or participation in this promotion, including (but not limited to) personal injury and damage to property and whether direct or consequential, foreseeable, due to some negligent act or omission or otherwise.
20. **Printing Errors:** In the event of printing errors, quality control matters, structural faults or similar factors, any claims for prizes or entitlements to claims will be dealt with in accordance with the state legislative requirements.
21. **Use of information provided:** By entering this promotion, entrants consent to their contact information being added to a database for future contact or communication regarding products, offers and promotional activities by, for and/or from the promoter (Tile Warehouse) or prize partners (italktravel and Club Med Resorts) at any stage.
22. **Privacy:** All entries become the property of the promoter. By entering this promotion (unless the entrant has specified otherwise) each entrant consents the personal information they submit with their entry being used for the primary purposes of: administering this promotion, passing on information to related entities and to enter into a database for future promotional, marketing and publicity activities of the promoter or its related entities. An entrant may request access to his or her personal information held by the promoter by contacting the promoter. The promoter may deny a request for access in some circumstances. If it does it will tell you why. An access fee may be charged to cover the promoter's costs of providing the information. The promoter regards the security of personal information as a priority and will take all reasonable actions to protect this information, however cannot guarantee the security of personal information provided.
23. **Photograph of winner:** The name and photograph of the winner(s) may be used for promotional purposes by the promoter and/or their prize supplier(s).
24. **Record keeping:** The promoter will retain all entry information relating to this promotion for the period of 12 months after the date on which the winners are drawn, after which the promoter reserves the right to delete/destroy said information.
25. **Promoter:** Tile Warehouse Pty Ltd. 6/321 Hillsborough Road, Warners Bay NSW 2282.
Prize providers: italktravel Newcastle West, Maitland, The Junction, Rutherford, Warners Bay, Belmont & Tuggerah offices. c/- Shop 9 Marketown Shopping Centre, Parry Street Newcastle West NSW 2302. Club Med Resorts c/- Level 6, 227 Elizabeth Street Sydney, NSW 2000 Australia.